

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORMInvestigator: Reg LopezPhone: (000) 000-0000Fax: (000) 000-0000Priority: Respond Within Five DaysOpinion No. 2006 - 51218Date: 4/18/2006 Arizona Corporation CommissionComplaint Description: 08A Rate Case Items - Opposed

DOCKETED

MAY 01 2006

Complaint By: First: Michael & Linda Last: ArnoldAccount Name: Michael & Linda ArnoldHome: (000) 000-0000

DOCKETED BY

Street: [REDACTED]Work: (000) 000-0000City: Gold CanyonCBR:State: AZ Zip: 85218is:Utility Company: Gold Canyon Sewer CompanyDivision:Contact Name: 0000Contact Phone: 0000Nature of Complaint:

Received letter dated 4-10-06. Customer apposed to rate increase. Letter is as follows:

Michael &amp; Linda Arnold

Gold Canyon, AZ. 85218

April 10, 2006

Z CORP COMMISSION  
DOCUMENT CONTROL

2006 MAY - 1 A 9:29

RECEIVED

Arizona Corporation Commission Utilities Division, Consumer Services 1200 W. Washington Phoenix, AZ.  
55gQ7-2996

Dear Sirs;

As a customer of the Gold Canyon Sewer Company I am writing to express my sincere concern and opposition to the 100%+ proposed rate hike that was recently announced by the Gold Canyon Sewer Company.

I am unaware of all the circumstances surrounding their rate increase request, however, if any portion of the rate increase request is the result of costs incurred by them as a result of their recent expansion, I sincerely hope that the Commission will immediately

reject that request. Prior to the expansion, and in order to secure residents approval of the expansion request, Gold Canyon Sewer expressly stated that there would be no rate increase resulting from the costs of the expansion. That statement is public record and the company must be made to stand by that commitment!

The customers of Gold Canyon Sewer should not be asked to pay any greater amount for Sewer Service than that paid by the average consumer in the Apache Junction

Metropolitan area. If Gold Canyon Sewer is incurring expenses as a result of mismanagement of this, or other aspects of the parent company operation, the

organization should not be permitted to pass those operating losses on to the customers.

Sewer services are not like other commodities, we cannot shop around for an alternate service. We are stuck with the only provider of service in the area. We rely on your good judgment to ensure we are not over charged or otherwise obligated to support the mismanagement of this service provider.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Sincerely

Michael S. Arnold      Linda S. Arnold  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

4-28 I sent the customer the following letter after it received approval from CEW:

April 28, 2006

Mr. Michael S. and Mrs. Linda S. Arnold  
[REDACTED]  
Gold Canyon, Arizona 85218

Dear Mr. and Mrs. Arnold:

[This is to acknowledge your letter dated April 10, 2006 regarding Gold Canyon Sewer Company ("Gold Canyon") application for a rate increase. I would like to express my thanks for taking the time to express your comments on the proposed rate case for Gold Canyon.

[Your comments have been noted for the record in this matter which is associated to Docket Number SW-02519A-06-0015.

[If you have any questions regarding this matter you may contact me in writing at the Tucson address noted below or by calling me [REDACTED].

████████Sincerely,

████████Reg Lopez  
████████Public Utilities Consumer Analyst II  
████████Utilities Division-Tucson Office

:rxl

4-28 Forwarded this OPINION to John LaPorta PHX-CONS for docketing. File closed.  
\*End of Comments\*

**Date Completed: 4/28/2006**

**Opinion No. 2006 - 51218**